



The **Purest** Tasting **Water** On Earth™

## Icelandic South Africa

icelandic.co.za  
info@icelandic.co.za

### OFFICE

22 Karee Street  
Block C, Irene, Ext  
54, Centurion, 0123

### WAREHOUSE

N4 Gateway (West) Industrial Park, Unit 3  
ERF 52282 Amatole Close, Willow Park  
Manor, Pretoria

# Privacy Policy

## 1. Introduction

Icelandic Glacial South Africa (“we”, “our”, “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, store, and protect your information when you interact with our website, place orders, or engage with our services.

## 2. Information We Collect

We may collect the following types of personal information:

- Full name and contact details (email address, phone number, physical address)
- Billing and delivery details
- Payment information (processed securely via third-party payment gateways)
- Purchase history and preferences
- Any information provided when contacting customer support

## 3. How We Use Your Information

We use your personal information to:

- Process and deliver orders
- Communicate with you regarding orders, products, or promotions
- Improve our products, services, and website experience
- Comply with legal and regulatory requirements

## 4. Data Sharing

We do not sell or rent your personal information. We may share your data with trusted service providers (e.g., couriers, payment processors) solely for the purpose of fulfilling your order or delivering services.





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## 5. Data Security

We take reasonable technical and organizational measures to safeguard your personal information against loss, theft, and unauthorized access.

## 6. Your Rights


In line with the Protection of Personal Information Act (POPIA), you have the right to:

- Request access to the personal information we hold about you
- Correct or update your personal information
- Withdraw consent for certain uses of your data
- Request deletion of your data where applicable

## 7. Contact Us

For any privacy-related queries, please contact:

 **[info@icelandic.co.za]**

 **[031 001-0081]**

